



Bennett Village Stakeholder Update December 2025



Hello and Seasons' Greetings! It is hard to believe that we are once again closing out another year and getting ready to usher in a new year. As the old adage goes - time flies when you are having fun, and nothing could be truer here at Bennett Village!

This past year saw the team at Bennett celebrate some key achievements and milestones. We successfully implemented two large software projects – NetSuite and Staff Schedule Care. I want to extend my gratitude to the Finance Team and the senior leadership team for their hard work in onboarding these programs! The year was capped off being nominated and winning Best Large Business in Halton Hills – a fantastic achievement by all! Thank you! On the development front, our new project plans passed a key approval process with the Ministry of Health's technical team. We are now waiting for final approval from the Licensing team regarding our request for the additional 32 beds. We also welcomed a new Director of Development, Erin Kelly, and we are excited to begin rolling out our new Capital Campaign . I would like to thank the Bennett Village Board of Directors for not only challenging us to grow and succeed but also trusting the leadership team to deliver exceptional care. In addition, I would also like to thank our residents, family members, and our Family Council for your partnership and collaboration on how we are caring for you and your loved ones. I know I speak for the entire employee team when I say it is a pleasure to serve you! Happy Holidays from our team to yours. May your season sparkle with cheer and your New Year be bright!



A message from the Nursing Dept.



Staff Updates & Highlights

Welcome New Team Members!

We are excited to welcome the following staff to our team:

- PSW Damanjit Singh
- PSW Alexis May Brown
- PSW Priya Shah
- PSW Komalpreet Kaur
- RPN Efe Okojie

We're thrilled to have you join our care community—welcome aboard! We wish PSW Patience Ekhaton farewell as she is moving back to Sweden.

Highlights

The Ministry of Long-Term Care conducted an unannounced, proactive inspection at the home. Three Inspectors were on-site for 3.5 days and audited the areas of Staffing, Infection Prevention and Control (IPAC), and Resident Care.

Overall, the inspection went very well, and the Inspectors provided several compliments regarding our practices. No areas of concern were identified in Infection Control or Resident Care.

Thank you to all residents and family who completed the annual satisfaction survey. Your feedback is very valuable as we use this to continue to improve the quality of care. We look forward to sharing your results in the New Year.

Education & Training

Several of our staff completed Personhood summary education provided by our BSO lead Elizabeth- focusing on reinforcing the importance of recognizing and honoring each resident's individuality, history, and preferences in all aspects of care.

Registered staff received training from Silverfox Pharmacist on Naloxone and Glucagon use. All staff have completed their Annual Training for 2025!

New Equipment

We're pleased to announce the purchase of new modern medication carts!



Employee of the Month Nominations

We're looking for nominations for Employee of the Month!

If you notice any shining stars on the floors who go above and beyond in providing care, teamwork, or compassion, we'd love to hear about them.

Please let us know if someone stands out during your visit — your feedback helps us recognize and celebrate the amazing work our staff do every day!

A Message from the Finance Dept.

We want to inform families that our new accounting software was successfully implemented this year, and as a result, you may notice a change in the timing of monthly accommodation withdrawals. Beginning in January, accommodation charges will be drawn from your bank account earlier, with a target withdrawal date of the 15th of each month. We appreciate your understanding as we move to a more efficient and streamlined system.

We're also pleased to share that we can now accept e-transfer payments. This new option makes it easier and more convenient for families to contribute to their loved one's trust account. If you would like to make a payment by e-transfer, please be sure to include a description and the residents' name in the memo option. E-transfers will be accepted at accounting@bennettvillage.ca.

If you have any questions about these transitions, please feel free to contact Kathy in the Finance Office. We're here to help ensure the process is simple, secure, and accessible for everyone.



8 Ways to Protect Yourself from Cold and Flu



Get a
flu shot
annually



Wash your hands
often throughout
the day



Get 7-8 hours
of sleep
nightly



Practice daily
meditation

**Strategies
for
Staying Well**



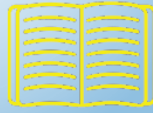
Exercise
regularly



Spend time
outdoors
every day



Eat lots of brightly
colored veggies
and fruit daily
(**ROYGBIV**)



Manage
stress in
healthy ways

Upcoming Special Dates

Mall Dates

Tuesday Dec 30th

Tuesday Jan 13th

Tuesday Jan 27th

Meal Outing

No outing in Dec

Angels Diner - Jan 8th, 2026



Missing Glasses/Personal Items

If you loved one is missing a pair of glasses, we have a few pairs unclaimed pairs in the nurse's station. Please come have a look at your next visit!



Resident Take out Supper –

Subway

Jan 26th, 2026



+ PARTNER

Special Thank You!

On behalf of all of the staff at Bennett Village, we would like to say thank you to all families and family council for their continued love and support this holiday season, and always.

