

HAPPY NEW YEAR

Bennett Village Stakeholder Update
January 2025

Hello and Happy New Year!

As we usher in the last year of the quarter century milestone, I would like to take this opportunity to provide our residents, family members and friends an update of all things Bennett Village.

As you all know, we ended 2024 with a significant outbreak here at the Center. We were unable to celebrate the season in the manner we are traditionally accustomed to, but our staff did their very best to help our residents celebrate. Our community partners also stepped up in a major way to ensure that each of our residents received at least 3 Christmas presents each! Thank you, Santa!

The annual satisfaction surveys have been completed and reviewed. I am pleased to advise that once again, our families have given high marks to BV for outstanding resident health and personal care, management of the home, and recreation. We did receive several comments about the lack of dental care, and this is something that the leadership team will discuss over the coming weeks. The survey summary will be available on our website shortly.

Work continues on planning for our new 192-bed long-term care home! We are close to finalizing a budget and the Ministry application re-submission. In conjunction with these activities, our Associate Director of Development, Carol Rame, is putting the final touches on our new capital campaign. Stay tuned for more exciting news on this front!

I am very pleased to advise that our ongoing mask mandate will be lifted effective Friday, January 31st. I want to express my heartfelt gratitude for the hard work and dedication that the Bennett Village team has shown this past year. Your commitment to our residents and each other has been the backbone of our success, and I am excited to see what we will achieve together in the year ahead. Thank you!

Sincerely,



Jeff Renaud
Chief Executive Officer
Bennett Village

