

## January 2023

Hello Bennett Village Families, Happy New Year!

A few weeks ago, we asked residents, staff, and families to complete our annual satisfaction surveys by the end of December. The results of these surveys form the basis of our annual continuous quality improvement (CQI) plan that we use to improve the home.

This year we received very few completed surveys from families, so we'd like to extend the survey period and encourage everyone to complete a survey (attached) by January 31. The greater the response rate, the more accurate the results will be, so it's important that we get a good number of surveys returned. You may either return your survey by placing it in the survey box in the front foyer, directly to our Administrative Assistant, Tracey Wellon, or via email to twellon@bennettvillage.ca

Thank you to those who have returned their completed surveys, and thank you in advance to those of you who are willing to take few minutes to participate in improving our home!

Mike Bakewell Executive Director



On behalf of our Bennett Staff we want to give a big **thank you** to our Family Council. We are all so appreciative of the generous gifts that each staff member received this holiday season.









## **Volunteers Needed!**

- -Do you enjoy fundraising and organizing events?
- -Are you passionate about seniors in your community?
- -Do you have 2 hours a month to spare for a great cause?

If the answer is 'yes' to these questions, then we need you!

Our Marketing and Communications
Committee is looking for amazing volunteers to
join at this exciting time at Bennett Village. For
more info, please contact Sheena at
<a href="mailto:bvmfchair@gmail.com">bvmfchair@gmail.com</a>



Visit our website at www.bennettvillage.ca

Hello Family Members!

Our next **Family Council zoom meeting** is Thursday January 26 from 7:00-7:30pm (if you're not setup with Zoom, you can also phone into the meeting)

This is an opportunity for you to share experiences or concerns, and ask questions of fellow family members without Bennett Centre staff present. It's surprising how much you value speaking with other family members (or just listening!)

Neil & Rick

Co-Chairs, Bennett Centre Family Council

e: bennettcentrefamilycouncil@gmail.com

fb: Join us on our Facebook Group

w: Bennett Centre Family Council Website

## NAME A RESIDENT HOME AREA

Our East and North RHA's need new names!

Put your suggestions in the suggestion boxes. Either in the staff lounges or in the front foyer by the punch clock.

Most Votes Wins!

We will have 4 draws to determine the winners.

Top 10

Top 8

Top 4

Winners, Top 2!

Nominations need to be submitted by January 31st.

Nominations will be posted on Friday February 3<sup>rd</sup> on the Staff Communications Board.

First draw to take place on Friday February 10<sup>th</sup>.

Don't forget to put your name on your nominations! Never know, there may be a treat!

Let's have some fun!