A Message from Soo Wong, Executive Director

I want to wish everyone a safe, healthy, and joyous 2021!

As we enter a new year, I would like to thank all the residents and families for your continuous support of the Home. This was clearly demonstrated throughout the holidays where families sent cards, food, Christmas gifts and encouraging notes to the staff. I also want to recognize the contributions by the Bennett staff throughout the past year especially during the recent Outbreak. At the time of writing this message, the Home has one positive COVID case. In the coming days, you will be receiving information about the Moderna, the COVID vaccine, and the consent form to sign. Please take the time to review this information and contact the Home if you have any questions about this vaccine.

The Home is collaborating with Halton Healthcare in planning the administration of the Moderna vaccine to the residents. Dr Van Bendegem (Medical Director) will be at the Home when the vaccine is given to the residents, in case they may experience any side effects.

Besides preparing the administration of the Moderna vaccine at the Home, the Leadership Team is also educating and encouraging all staff to receive their COVID vaccine. Staff will be receiving their vaccine at the Oakville Campus of Halton Healthcare shortly. Last December, 16 families participated in the Annual Family Satisfaction Survey. I want to thank everyone who participated in this annual survey. Overall, 94% of families stated they were very satisfied with the Bennett Centre and 93% would recommend The Bennett Centre to Family or Friends. More detailed results will be shared in next month's family friendly. Home is required to conduct this annual survey and share its results with the Ministry.



Long Term Care at Bennett Village

Family Friendly January 2021



Please practice physical distancing and keep 6ft apart where possible.

We thank you and so do our residents and staff



Covid-19 Bi-monthly Conference Call By: Leadership Team

Please continue to join us for our bi monthly family conference call every other Thursday beginning on January 7th at 5:30 pm. To join please call 1-855-331-8822 or 416-933-3851 Conference ID: 7933152#

Thank you



Our residents Gerri and Lily getting ready for New Years 2021!

The Home welcomes suggestions, comments, and feedbacks/complaints. Please feel free to contact our Executive Director at swong@bennettvillage.ca or 905-873-0115 ext.8185. Alternatively, you can drop your comments/suggestions in the Home's Suggestion Box, located at the front reception desk.

You can also forward your complaints to the Ministry's hotline by contacting 1-866-434-0144.

Check out our new website at bennettvillage.ca

Contact us at info@bennettvillage.ca or at (905) 873-0115

Alzheimer Society Family Support Sessions By: Sonia Fedele

A councillor from the Alzheimer's society has contacted the home to share information regarding a support group for family members of loved ones living in long term care during the Covid-19 Pandemic. If you are interested in receiving more information or joining the group, please contact Sonia Fedele, Recreation and Volunteer Coordinator at sfedele@bennettvillage.ca

Thank you

Alzheimer *Society*

CANADA



Our resident Rachel enjoying a warm cup of hot chocolate to warm up from this cold winter weather

The Bennett Centre was overwhelmed by the generosity from our community. We would like to send out a huge thank you to Amma Canada, Georgetown's Seniors Christmas and our own family member Priscilla who donated wonderful gifts and fidget blankets for our residents!





Bennett Centre's first staff to receive the Covid-19 Vaccine, Maxine!

A Message from our Family Council

In these uncertain times, we as family members continue to have limited access to our loved ones at any given time, as was the case, Pre-Covid. New Guidelines, Rules and Restrictions from the Minister of Health and other jurisdictions that are in the best interests of many are challenging at best for us and our loved ones.

We (as family/friends) may have common questions or concerns. Together, we may be able to ask questions in such a way as to gain maximum benefit from answers/solutions - for all.

The POTENTIAL commitment from you would be:

- 1 meeting a month
 (FAMILY/FRIENDS/INTERESTED PARTY
 of RESIDENT some Residents have
 varied interested parties) for 1 2 hours
 depending on what needs to be discussed.
- Assisting with fundraising for staff appreciation, event planning/execution
- Input on general needs/changes for Residents/Staff/Bennett programming, etc.
- Discuss/request Bennett to utilize a GOOGLE DOCS calendar (or other format - for scheduling visits - to ease the process)
- PRIVATE Facebook page/group (discuss/join/be made aware of, pros/cons)
- ZOOM call
- Introduce <u>www.fco.ngo</u> (Family Councils of Ontario) what they do, how they can help.

Hope you are all staying safe and well

Regards,

Ro (Rosemary) Palumbo-Coates ro.pcoates@gmail.com 416-427-5550
Priscilla Nesbitt nesbittpriscilla@gmail.com 416-

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